



# MD. HAMIDUL ISLAM

**IT Infrastructure Manager | Cloud & Cybersecurity Specialist**

Dhaka, Bangladesh

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**Open to Remote Work**

## Professional Summary

Experienced IT Infrastructure Manager with over 23 years of expertise in cloud computing, cybersecurity, and IT operations. Proven success in enterprise digital transformation, Microsoft Azure migration, and reducing critical system downtime. Skilled in disaster recovery, strategic IT planning, and leading cross-functional technical teams to align technology with business goals.

## Core Skills

- Azure Cloud & Microsoft 365 Administration
- IT Infrastructure & Network Security
- Cybersecurity & Firewall (Fortinet, Cisco)
- Disaster Recovery & Business Continuity
- DevOps Tools & Automation (CI/CD, Git)
- Project Management & IT Team Leadership

## Experience Highlights

### **MSC Shipping Ltd. IT Infrastructure Manager | 2018 – 2023**

- Managed IT across 15+ branches and overseas offices.
- Led migration to Microsoft Azure and Microsoft 365.
- Reduced cybersecurity threats by 80% through firewall & endpoint hardening.

### **NEXTECH Ltd. System Administrator | 2015 – 2018**

- Maintained secure government and military network systems.
- Implemented firewall, routing policies, and secure tunneling (IPSec VPN).

### **Nexus Securities Ltd. System Administrator | 2012 – 2015**

- Maintained trading platform servers and backup infrastructure.
- Deployed automated patch management and monitoring tools.

### **ARISTOPHARMA Ltd. Network Administrator | 2008 – 2012**

- Managed Active Directory, file & proxy servers.
- Oversaw secure intranet and centralized antivirus policy.

**NORBAN Fashion Ltd. IT/MIS Manager | 2005 – 2008**

- Conducted ERP training and implemented inter-departmental PBX systems.

**BDCOM Online Ltd. Senior Executive, NOC | 2002 – 2005**

- Delivered Tier 2 support to embassies and government networks.
- Managed DNS, FTP, and email hosting for premium clients.

**Information Services Network (ISN) Ltd. Senior Support Engineer | 2001 – 2002**

- Delivered broadband setup and structured cabling for SME clients.

## Education & Certifications

**• BSc in Computer Science & Engineering**

Darul Ihsan University, Dhaka

**• Certifications:**

- Microsoft Certified: Azure Administrator (AZ-104)
- Cisco Certified Network Associate (CCNA)
- Microsoft Certified IT Professional (MCITP)
- Red Hat Certified System Administrator (RHCSA)

## Technical Proficiency

- Platforms: Microsoft Azure, Windows Server (2012–2022), Linux (Red Hat, Ubuntu)
- Tools: Office 365, Intune, Veeam, Hyper-V, VMware, PowerShell
- Networking: DHCP, DNS, VPN, LAN/WAN, FortiGate, Cisco, Palo Alto
- Databases: MySQL, SQL Server
- DevOps & Automation: Git, CI/CD, Azure DevOps

## References

**Engr. Harun Ur Rashid**

CEO / Country Head

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